

## **Refund & Cancellation Policy-Petrotech'2016.**

1. If a registrant is unable to attend an event for any reason they may substitute, by arrangement with the convener, someone else from the same institute/organisation.
2. Refund, if any, shall be made at the same Issuing Bank from where Transaction Price was received. For payments received by credit or debit cards, the same credit/debit card will be refunded. Refund will be made on the amount as received in PETROTECH 2016's bank account.
3. For all other payments, a bank transfer will be made to the payee nominated account.
4. For electronics payments, refund shall be made through payment gateway facility using NEFT / RTGS or any other online banking / electronic funds transfer system approved by Reserve Bank India (RBI).
5. Refund shall be conditional and shall be with recourse available to PETROTECH-2016 in case of any misuse by Customer.
6. Refund shall be subject to Customer complying with Policies.
7. Any bank charges in refund will be to the party's account.
8. Where the registrant is unable to attend, and is not in a position to transfer his/her place to another person, then the following refund arrangements apply:
  - a. Refund requested on or before 31.08.2016 : 80% Refund
  - b. Refund requested on or before 30.09.2016 : 60% Refund
  - c. Refund requested on or before 31.10.2016 : 40% Refund
  - d. Refund request after 31.10.16 : No Refund
9. For any refund and cancellation please contact to Petrotech-2016 at Scope complex, Core-2, Lodhi Road, New Delhi-11003 or at email id-[convenor.petrotech2016@indianoil.in](mailto:convenor.petrotech2016@indianoil.in)